



OTHER INFORMATION SOURCES

Listed on the following pages are various organizations and associations that offer resource assistance in the areas of quality, productivity, and technology. Please utilize these resources for guidance in implementing the requirements as outlined in this manual.

1.	NAME:	The Educational Society for Resource Management (APICS) (Formerly known as American Production and Inventory Control Society)
	MISSION:	To be the premier provider and global leader in individual and organizational education, standards of excellence, and information in integrated resource management.
	ADDRESS:	APICS The Educational Society for Resource Management 5301 Shawnee Road Alexandria, VA 22312
	PHONE NUMBER:	(800) 444-2742
	FAX NUMBER:	(703) 354-8106
	WEBSITE ADDRESS:	www.apics.org
	SERVICES:	Monthly and quarterly magazines and journals, discounts on over 800 reference materials, education in the evolving practices and theories, internationally recognized certification programs, local chapter monthly meetings, national conferences, workshops, and seminars.



2.	NAME:	American Society for Quality (ASQ)
	MISSION:	The American Society for Quality advances individual and organizational performance excellence worldwide by providing opportunities for learning, quality improvement, and knowledge exchange.
	ADDRESS:	American Society for Quality 611 East Wisconsin Avenue P.O. Box 3005 Milwaukee, WI 53201-3005
	PHONE NUMBER:	(800) 248-1946
	FAX NUMBER:	(414) 272-1734
	WEBSITE ADDRESS:	www.asq.org
	SERVICES:	Monthly magazine (Quality Progress), books, videotapes, conferences, seminars, workshops, and certification programs.



3.	NAME:	American Supplier Institute (ASI)
	MISSION:	The American Supplier Institute is a nonprofit, employee-owned company with the mission of helping organizations meet the needs of customers through research, training, implementation and publications in quality improvement techniques.
	ADDRESS:	American Supplier Institute 38701 Seven Mile Road Suite 355 Livonia, MI 48152
	PHONE NUMBER:	(800) 462-4500
	FAX NUMBER:	(734) 464-1399
	WEBSITE ADDRESS:	www.amsup.com
	SERVICES:	Public workshops and conferences, on-site implementation and training, team facilitation, national quality awards, certification programs, publications and software.



4.	NAME:	Association for Manufacturing Excellence (AME)
	MISSION:	The Association for Manufacturing Excellence enables members' companies to achieve excellence and competitive advantage. This is accomplished through education, documentation, research and experience sharing. AME membership provides a forum for all functions of manufacturing enterprises.
	ADDRESS:	Association for Manufacturing Excellence 380 West Palatine Road Wheeling, IL 60090-5863
	PHONE NUMBER:	(847) 520-3282
	FAX NUMBER:	(847) 520-0163
	WEBSITE ADDRESS:	www.ame.org
	SERVICES:	Seminars and workshops, annual conferences, magazines, publications and videos.



5.	NAME:	Automotive Industry Action Group (AIAG)
	MISSION:	<p>The Automotive Industry Action Group is a not-for-profit trade association of North American vehicle manufacturers and suppliers. The mission of AIAG is to improve the global productivity of its members and the North American automotive industry by providing an organization to:</p> <ul style="list-style-type: none">• Foster cooperation and communication between trading partners and their suppliers to improve and reduce variation in business processes and practices.• Address existing and emerging common issues and apply new and current technology to increase the efficiency of the industry.• Promote a sense of urgency in adopting developed business practices.• Cooperate and communicate with other industry, government, educational, and technical organizations.
	ADDRESS:	Automotive Industry Action Group 26200 Lahser Road Suite 200 Southfield, MI 48034
	PHONE NUMBER:	(248) 358-3570
	FAX NUMBER:	(248) 358-3253
	WEBSITE ADDRESS:	www.aiag.com
	SERVICES:	Seminars, annual conference (AUTO-TECH), monthly magazine (<u>ActionLINE</u>), over 60 publications including several in the areas of continuous quality improvement, EDI, PPAP, FMEA, and packaging systems.



6.	NAME:	National Association of Purchasing Management (NAPM)
	MISSION:	The National Association for Purchasing Management exists to educate, develop, and advance the purchasing and supply management profession.
	ADDRESS:	National Association of Purchasing Management 2055 East Centennial Circle P.O. Box 22160 Tempe, Arizona 85285-2160
	PHONE NUMBER:	(800) 888-6276
	FAX NUMBER:	(602) 752-7890
	WEBSITE ADDRESS:	www.napm.org
	SERVICES:	Seminars, conferences, certification program, development resources including textbooks, workbooks, audio and video tapes, magazines, and access to the Center for Advance Purchasing Studies (CAPS).



7.	NAME:	Society of Manufacturing Engineers (SME)
	MISSION:	The Society of Manufacturing Engineers is an international professional society dedicated to serving its members and the manufacturing community through the advancement of professionalism, knowledge, and learning.
	ADDRESS:	Society of Manufacturing Engineers One SME Drive P.O. Box 930 Dearborn, MI 48121-0930
	PHONE NUMBER:	(313) 271-1500
	FAX NUMBER:	(313) 271-2861
	WEBSITE ADDRESS:	www.sme.org
	SERVICES:	Expositions, conferences, seminars, in-plant training, magazines, technical papers, books and videotapes, global manufacturing network, certification program, awards and grants.